

### SOLUTION OVERVIEW

#### INDUSTRY

Food & Beverage; Manufacturing

#### KEY BENEFITS

- Objective, actionable, and repeatable evaluation processes
- Coors and EDS can leverage on-going benefits to the webMethods deployment company-wide
- Mechanisms to support reliable delivery of transactions

#### TECHNOLOGY USED

- webMethods
- SAP
- Manugistics Transportation Management System

#### STATERA PRACTICE AREAS EMPLOYED

- Business Management Consulting
  - Business Process Management
  - Change Enablement
  - Organizational Design & Development
  - Project & Program Management
  - Usability
- Expert Sourcing
  - Contract Resources

### MOLSON COORS BREWING COMPANY AND ELECTRONIC DATA SYSTEMS

#### Company Profile:

When a large corporation outsources most or all of its technology strategy and consulting company-wide, it is often necessary to obtain a third-party audit of any high-risk infrastructures or software deployments in order to guarantee overall technology success. For Molson Coors and Electronic Data Systems, it was critical to engage Statera to provide a third-party assessment of the two companies' webMethods deployment in order to identify issues, mitigate risk, and ensure project success.

Molson Coors Brewing Company is one of the world's largest brewers. It brews, markets and sells a portfolio of leading premium brands such as Coors Light, Molson Canadian, Molson Dry, Carling, Coors, and Keystone. Molson Coors Brewing Company markets products in more than 30 countries, including the Americas, Europe and Asia Pac. In the U.S., Molson Coors shares ownership in the market's second-largest brewing company, MillerCoors, through a joint venture. For more information, visit the company's Web site, [www.molsoncoors.com](http://www.molsoncoors.com). A Fortune 100 company, Electronic Data Systems (EDS), is a leading global technology consulting company, providing strategy, implementation, business transformation, and operational solutions. EDS and its management consulting subsidiary, A.T. Kearney, serves the world's leading companies and governments in 60 countries. The company's stock is traded on the New York Stock Exchange (NYSE: EDS) and the London Stock Exchange.

#### The Challenge:

Molson Coors had outsourced most of its technology consulting and strategy needs to EDS, which was managing a webMethods (provider of enterprise-wide integration software) deployment. Both Molson Coors and their partner, EDS, had shared goals of ensuring that their webMethods deployment was of the highest quality and a success they could achieve. They felt, however, that they could only guarantee this success with an objective point of view on technology design, site preparation, environment setup, development standards, decision-making, staff selection, and requirements priorities.

Since both companies identified the webMethods infrastructure as a key risk area of one of their large projects, Molson Coors and EDS determined that they would hire an independent, third-party firm to audit the webMethods deployment. They needed a company with extensive experience in webMethods and in integration platforms and infrastructure. Molson Coors and EDS wanted this company to objectively assess four key areas of the webMethods deployment, which included: availability and reliability, integration quality performance, scalability, and capacity monitoring. Because of its solid experience with webMethods and bigger-picture integration issues, Statera was chosen to perform this assessment.

#### The Solution:

With the ultimate goal of ensuring that Molson Coors and EDS had taken all of the necessary steps to make the webMethods implementation successful, Statera employed an audit-based assessment that focused on a series of questions and areas of investigation that were both webMethods-specific and also general in nature.

Looking at both the technical issues and overall business picture, Statera developed questions that guided the project team through a diagnostic exercise that resulted in a series of specific recommendations regarding ways in which Molson Coors and EDS could make beneficial changes to their webMethods implementation. While the entire audit methodology is comprised of 650 questions, some examples of questions included:

- To what extent are end-system modifications made to support integration requirements?
- Is business logic embedded in integration logic?
- Are integration sets used as integral components of custom applications?
- How are multiple systems' data sets managed in a common document type?

The improvements would include: more reliable message delivery, better monitoring on the integration hardware, more definition around performance requirements, and more robust logging and error handling. In addition, it brought to their attention the need to improve security and the need to implement more structured configuration management techniques.

**The Assessment Was:**

Very well received by both Molson Coors and EDS. Statera's webMethods audit resulted in specific and actionable recommendations for improvements in several areas. These included needs for implementing: 1) a monitoring technology and process for system availability and the correlation of system utilization metrics, 2) integration source control, 3) deployment activities, 4) change tracking, 5) documentation, and 6) mechanisms to support reliable delivery of transactions.

Today, Statera continues to work alongside Molson Coors and EDS to implement the above recommendations. The project is projected to wrap up in 2010.



***For more information on Statera's capabilities, please visit [www.statera.com](http://www.statera.com) or call 720.346.0070***

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